Document Code: QWI-201-F05 Revision: 04	After Sales Services Customer Satisfaction Measurement Form	FARAB

Customer Information		
Customer Name:	**Project Name:**	**Request No:**
Request date:	**Tel:**	**Entry Date:**

Did you use guarantee? **Yes ☐** **No ☐**

Other comment:

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Measures	Weight	Qualitative Scales		
		Weak 1	Fair 3	Good 5
Friendliness of After Sales Services Staffs	**2**			
speed of responsiveness to requests	**5**			
Staffs's Technical Knowledge	**5**			
After Sales Services Price	**2**			
Are you satisfied with technical actions?	**7**	**Yes ☐**	**No ☐**	
Do the staffs wear correct uniform?	**3**	**Yes ☐**	**No ☐**	
Quality of Farab Products	**4**			
Calculation:				

How is Farab After Sales Services in comparison with other industrial Valves Manufacturer?

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